

# EASTERN ARIZONA AND COLORADO

## AB&R's Support Team Strategy

The goal of AB&R's Support Team Strategy is to ensure customer success by teaming each **Regional Account Manager** (RAM) with a group of support specialists within each region. While the RAM maintains the lead responsibility, these additional team members enhance their ability to manage your specific concerns and needs.

Your **Inside Sales Executive (ISE)** is the internal resource for continued project planning, follow-up and support issues. The ISE works closely with the RAM and is well versed in the details of your account.

Your **Customer Service Representative** is the one to call for any administrative questions regarding billing, order processing and shipping.

Your **Service Coordinator** is the point of contact for all software support, warranty and service agreements.

Your **Media Specialist** is the person to contact for all your printing supplies, labels, tags and custom print requests.

Your **Technical Support & Service** contact is ready to help with any trouble-shooting, technical support, repair work and maintenance.

Your **Solutions Architect** is ready to assist you with any integration and configuration issues that may arise.

## Regional Support Team

**Regional Account Manager**  
**Jason Miller**

Office: 602-651-1625  
Email: [jason.miller@abrfid.com](mailto:jason.miller@abrfid.com)

**Inside Sales Executive**  
**Brian Krueger**

Office: 602-651-1619  
Email: [brian.krueger@abrfid.com](mailto:brian.krueger@abrfid.com)

**Customer Service Representative**  
**Paula Mitchell**

Office: 602-651-1604  
Email: [paula.mitchell@abrfid.com](mailto:paula.mitchell@abrfid.com)

**Service Coordinator**  
**Cyndy Stevens**

Office: 602-651-1637  
Email: [cyndy.stevens@abrfid.com](mailto:cyndy.stevens@abrfid.com)

**Media Specialist**  
**Kathy Bakas**

Office: 602-651-1623  
Email: [kathy.bakas@abrfid.com](mailto:kathy.bakas@abrfid.com)

**Technical Support & Service**  
**Jamie Frantom**

Office: 602-651-1649  
Email: [jamie.frantom@abrfid.com](mailto:jamie.frantom@abrfid.com)

**Solutions Architect**  
**Curt Squires**

Office: 602-651-1662  
Email: [curt.squires@abrfid.com](mailto:curt.squires@abrfid.com)



**Jason Miller**  
**Regional Account Manager**  
Office: 602-651-1625  
Cellular: 480-319-1579  
Email: [jason.miller@abrfid.com](mailto:jason.miller@abrfid.com)



3431 East Elwood Street  
Phoenix, AZ 85040  
800-274-0324 | [www.abrfid.com](http://www.abrfid.com)